**The Limes Medical Centre**

**Patient Participation Meeting 15th April 2019**

**All Present:**

Mike Couchman, Ian Alltoft, Julie Sandum (Practice Manager), Errol White (Assistant Manager) Gloria Phyall, Pauline Farrance, Ann Friedlos, Martin Welch, Joy Barker

Apologies: Marie Micallef (Chair),

1. **Agree Minutes of Last Meeting**

All discussed and agreed meetings.

1. **Surgery Reports and/or New Initiatives**

(EW) CCG funded Health POD is in place now and is being used the BP are viewed by a clinician before being filed into a patients notes so no individuals with concerns should be missed. The other BP machine is now in Garlinge Branch.

The kiosk is now installed in the surgery

(JS) A discussion was held regarding the setting up of the new Primary Care Network. This was similar to the Margate Hub, including Bethesda, Northdown and The Limes. This would look at how it employs staff to support across the surgeries.

(JS) 8-8 appointments were explained that these were able to be booked but was shared across the Margate Hub. Weekend appointments were available but through ART at the QEQM.

Discussion was held around the difficulty of getting appointments (JS) explained that using locum to support the service however on occasions these are unavailable. Discussed the balance between pre bookable appointments and on the day appointments and how it was difficult to meet patient needs which is an ongoing concern reaised.

(MW) Feedback that Locum GP they had seen was very good.

(PF) Raised topic of SONIC- the group trying to prevent the Stroke Unit being removed from the QEQM to Ashford. Concern that this may be happening to A&E as well.

(GP) It was asked if anyone knew someone who could use British Sign Language to support at an external meeting. One person knew someone who knew Makaton if that helped.

(AOB)

(GP) reported back regarding the CCG Health Reference Group is held in the Harper Room at the Thanet District Council offices in Ceceil Square- (GP) asked if anybody was also interested in being involved in this. They (on the 3/4/19) spoke about the Urgent Treatment Centre- Jed the TLC Lead stated government data says areas that have an urgent treatment centre support the A&E- it was discussed what was wanted in this centre which will be sited in the old mental health centre in QEQM. They are looking at a December timeframe to start

Feedback was given regarding the what was happening with the proposed GP Hubs. WWX- on hold

Quex- Not sure think this is on hold

Bethesda still going ahead

(AF) raised that patient information could be improved (when signing patients up) as it is felt not enough. EW will review.

1. **Garlinge Surgery Update**

(JS) Still awaiting CCG information regarding the feasability study.

1. **GP Recruitment Update & Patient Numbers**

(EW) In April the list size is 16667 DNA 4.3% of appointments

Currently the surgery has 3 full time partners, 1 part time and 1 salaried GP.

.

1. **Date of Next Meeting**

TBC potential (Monday 22nd July 2019 from 14.00 – 15.00)